

Pembury

Construction Services

QUALITY ASSURANCE STATEMENT

Pembury Suite C, 42 Station Road East, Oxted, Surrey RH8 0PG

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QUALITY ASSURANCE STATEMENT

1. The aim of the Company is to ensure that all Clients receive an outstanding personal service. That they seek repeat business and are happy to recommend us to their own business contacts.
2. This aim can only be achieved with the commitment and participation of staff to the following policy:-
 - The development of an effectively managed quality system based on BS EN ISO 9002:1994
 - Planning ahead to ensure projects are delivered on time and to budget
 - Maintaining a "right first time" culture
 - To develop good business relationships with our supply chain partners
 - Seeking continuous improvement
 - Appropriate training of staff to develop and strengthen skills and experience
 - Gaining repeat business from satisfied Clients and Consultants

Signed: *P. Ithier*

Date: **1st December 2011**

Name: **P. Ithier**

Position: **Director**